If international arbitration wishes to maintain its competitive edge versus other forms of dispute resolution, urgent reforms are necessary. As part of the service industry, institutional arbitration has to become much more customer oriented. While last year a number of arbitral institutions have revised their rules (e.g. PCA, HKIAC, VIAC, KLRCA, Finland Chamber of Commerce etc.), these revisions seem far from sufficient.

The talk will start with the presentation of a very recent sobering international arbitration case where (against conventional wisdom) “lightning struck twice”. Based on this case and other recent noteworthy cases where Dr Andreas was involved, he will develop detailed proposals on how to further improve the efficiency of international arbitration proceedings for the benefit of the parties and ultimately also arbitral institutions.

The detailed proposals to be presented will focus on (i) “piercing the arbitral veil”, (ii) conventional factors on how the success of international arbitral institutions are measured vs. the “real factors”, (iii) creating incentives to speed up proceedings, (iv) a balanced approach to the appointment of arbitrators in international proceedings and (v) performance evaluation for international arbitrators.

**PROGRAMME**

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<td>2.30pm</td>
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| 3.00pm| Five Proposals on How to Further Increase the Efficiency of International Arbitration Proceedings  
by Dr. Andreas Respondek, Managing Director, Respondek & Fan |
| 4.30pm| Q&A Session  
Moderated by Mr Wilfred Abraham, Partner, Zulrafique & Partners |
| 5.00pm| Refreshment                                                          |

**FOR REGISTRATION, PLEASE EMAIL YOUR DETAILS TO EVENTS@KLRCA.ORG.MY OR FAX TO +603-2142 4513 BY 1ST MAY 2014**
SPEAKER'S PROFILE

**DR. ANDREAS RESPONDEK**

Andreas started his legal career in the US with two (winning) precedents from the Louisiana Supreme Court in his own name in 1983. He is an American Attorney at Law, a German “Rechtsanwalt” as well as a Chartered Arbitrator (FCI Arb). After heading the Legal Department of an MNC in Europe, he moved to Asia in 1994 to establish the Asia Pacific Legal Department of a leading international Healthcare Company. Thereafter he led multinational companies in Asia as Managing Director (Thailand; Greater China) and Regional Managing Director Asia Pacific. He established RESPONDEK & FAN in 1998 in Singapore and its counterpart in Bangkok in 2000. Living and working since more than 20 years in Asia, Andreas advises successful corporate investors in the Asia Pacific region on their day-to-day legal issues and secures their continued growth on the legal side, focussing on International Arbitration, Corporate & Commercial Law, International Contracts, Health Care and Mergers & Acquisitions. He is on the panel of the KLRCA, SIAC and HKIAC, is regularly appointed as Arbitrator and Party Representative in international institutional and ad-hoc proceedings. Andreas is the editor / co-author of the ASIA ARBITRATION GUIDE and numerous other legal publications.

**WILFRED ABRAHAM**

Wilfred was called to the Malaysian Bar on 20 June 1975. His particular area of practice is alternative dispute resolution, with particular emphasis on arbitration and adjudication. Wilfred, in addition to contentious work, provides advice and drafts building contracts for specialized projects such as cement mills, power generation plants, and other infrastructure projects.